

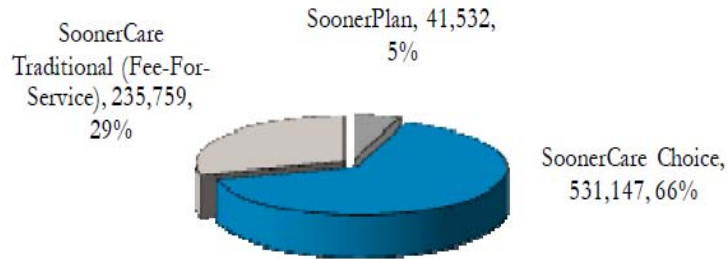
**Oklahoma Hospital
Association
ER Utilization Study
Stakeholder Meeting
August 28, 2014**

H.B. 2906 E.R. Utilization Study

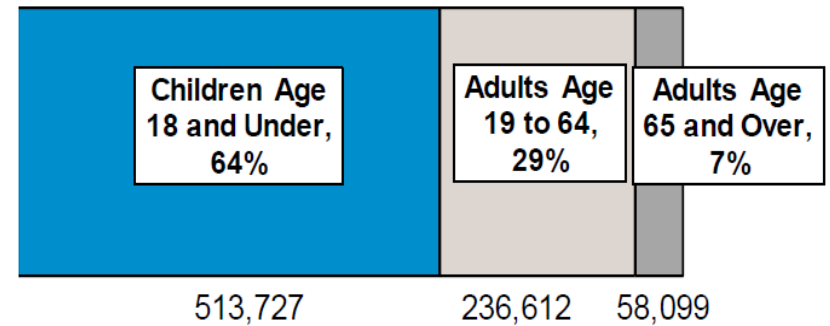


SOONERCARE MEMBER FAST FACTS

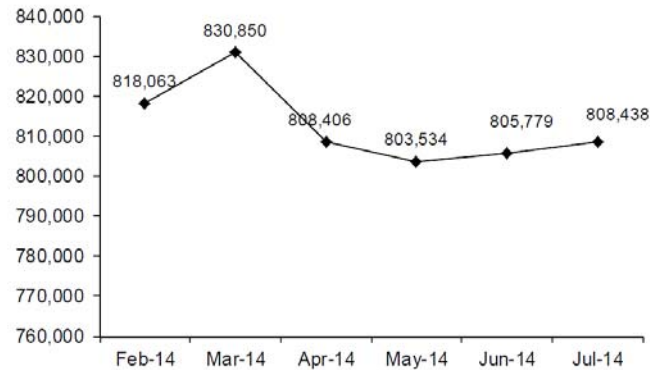
Delivery System Breakdown of Total Enrollment



Age Breakdown of Total Enrollment



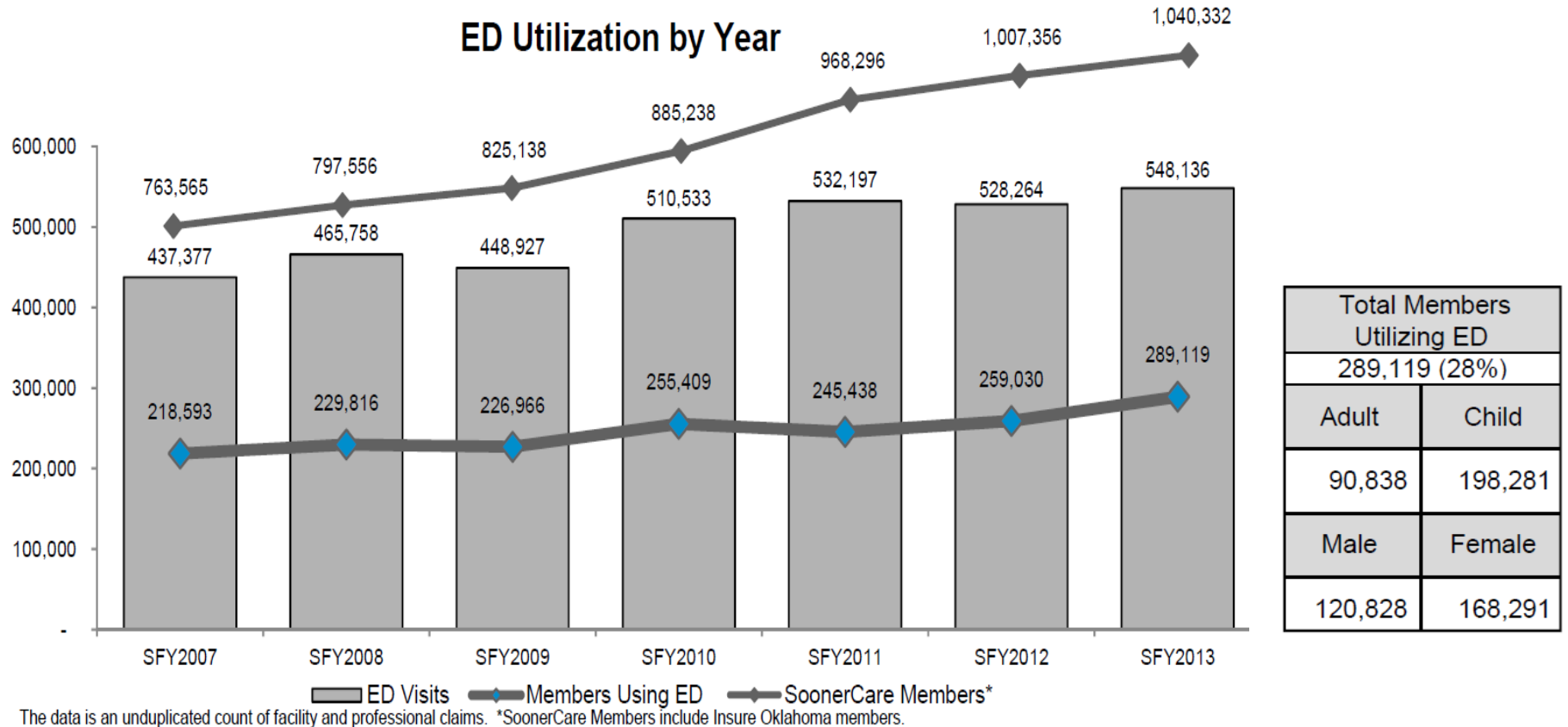
Total Enrollment Trend



The increase beginning in January 2014 was by majority due to the requirement to maintain coverage through March 2014. The decrease in April 2014 was due to this extended coverage ending.

Source: OHCA SoonerCare Fast Facts, July 2014

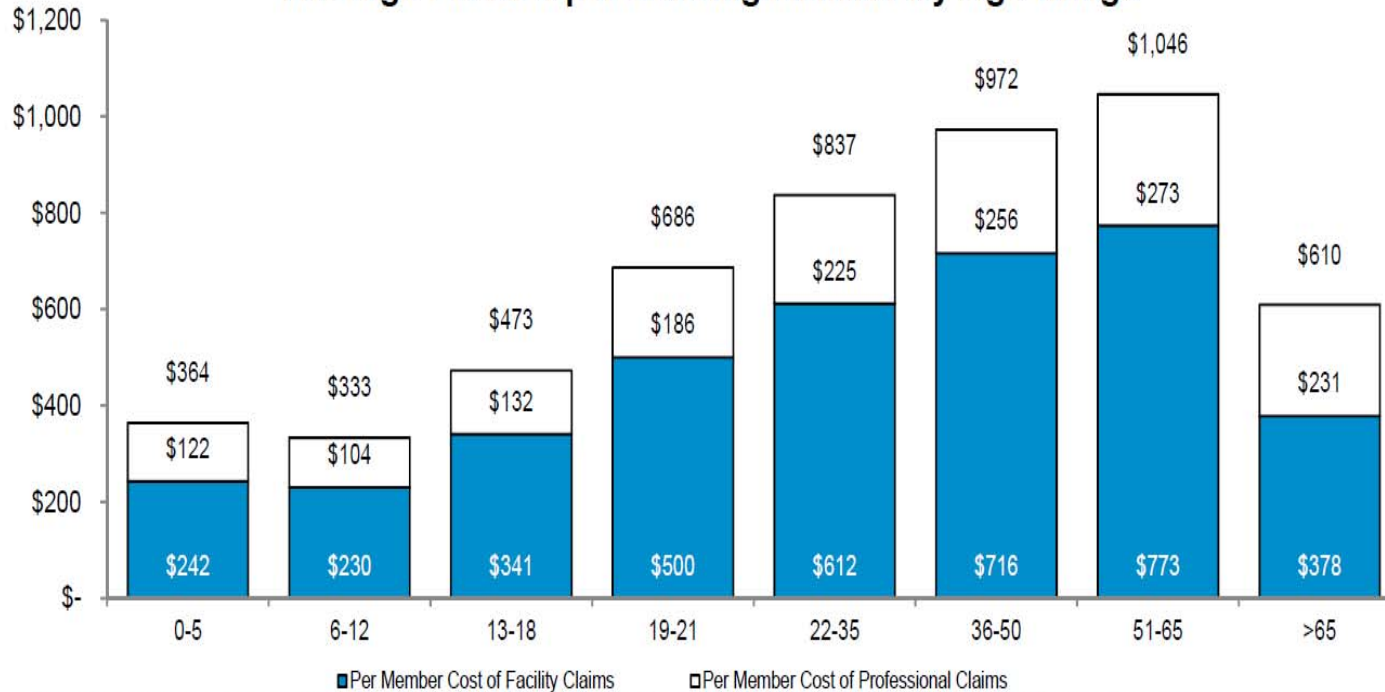
ER UTILIZATION



Source: OHCA Emergency Department Fast Facts, SFY2013

ER COST

Average ED Cost per Utilizing Member by Age Range



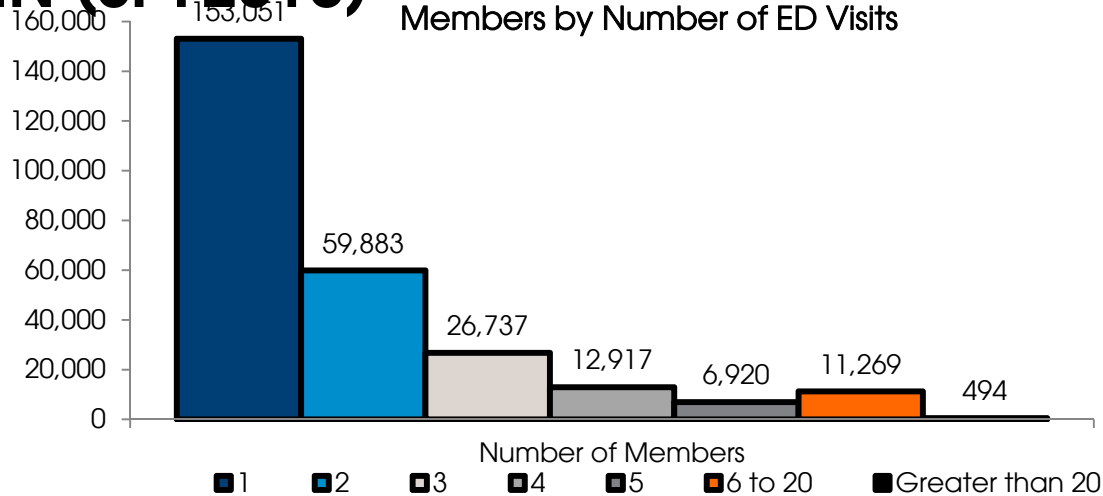
Total ED Cost*	\$141,040,151
Average per Visit Cost	\$257.31
Average Visit per Utilizing Member	1.90

*The Total ED Cost does not include ancillary services. The total ED cost with ancillary services was \$178,331,617.

The greater than 65 age range contains a large percentage of members with both Medicaid and Medicare (SoonerCare Supplemental/Dual Enrollees) coverage. OHCA only pays the co-pay and deductible for SoonerCare Supplemental, which accounts for the relative decline in cost for members 65 and older.

Source: OHCA Emergency Department Fast Facts, SFY2013

MEMBER VISITS & TOP TEN DIAGNOSES FOR ADULTS AND CHILDREN (SFY2013)



Visits are based on facility claims only

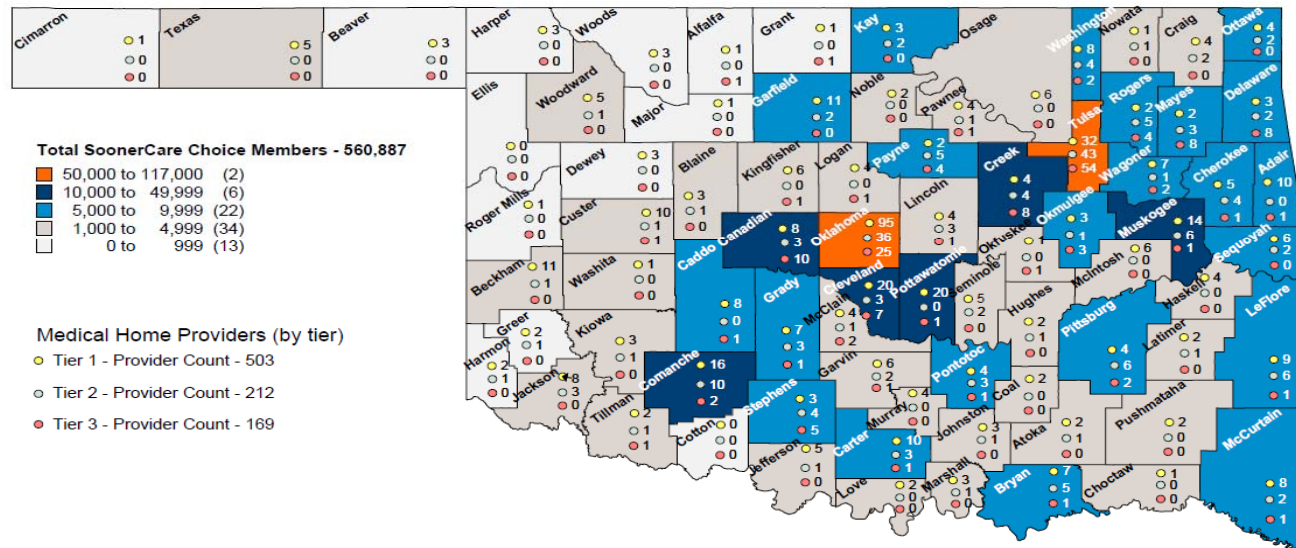
First 10 Listed Diagnosis for Children	Visits
Acute Upper Respiratory Infections Of Unspecified Site	26,636
Unspecified Otitis Media	23,139
Fever, Unspecified	12,296
Acute Pharyngitis	11,540
Unspecified Viral Infection	6,964
Vomiting Alone	6,397
Asthma, Unspecified Type, With (Acute) Exacerbation	5,823
Other And Unspecified Noninfectious Gastroenteritis And Colitis	5,728
Urinary Tract Infection, Site Not Specified	5,706
Influenza With Other Respiratory Manifestations	5,401

First 10 Listed Diagnosis for Adults	Visits
Abdominal Pain, Unspecified Site	6,385
Chest Pain, Unspecified	5,977
Other Current Conditions Classifiable Elsewhere Of The Mother, Antepartum Condition Or Complication	5,713
Urinary Tract Infection, Site Not Specified	5,656
Headache	5,475
Other Chest Pain	4,950
Lumbago	3,846
Acute Bronchitis	3,000
Bronchitis, Not Specified As Acute Or Chronic	2,975
Migraine, Unspecified, Without Mention Of Intractable Migraine Without Mention Of Status Migrainosus	2,963

Source: OHCA Emergency Department Fast Facts, SFY2013

PATIENT CENTERED MEDICAL HOMES (PCMH)

SoonerCare Choice Members & Medical Home Tiers June 2014



Some providers are not represented in the map due to his/her locations being outside the state of Oklahoma.

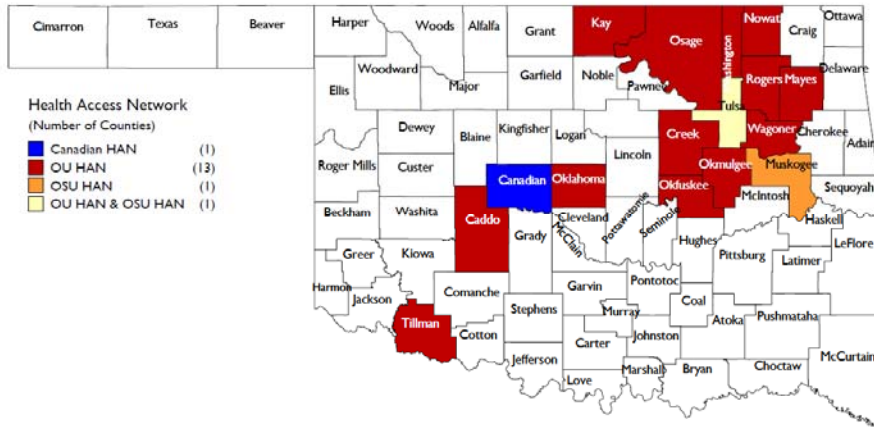
Compiled by OHCA Reporting and Statistics Unit. Data is valid as of the report date and is subject to change.

07/15/2014



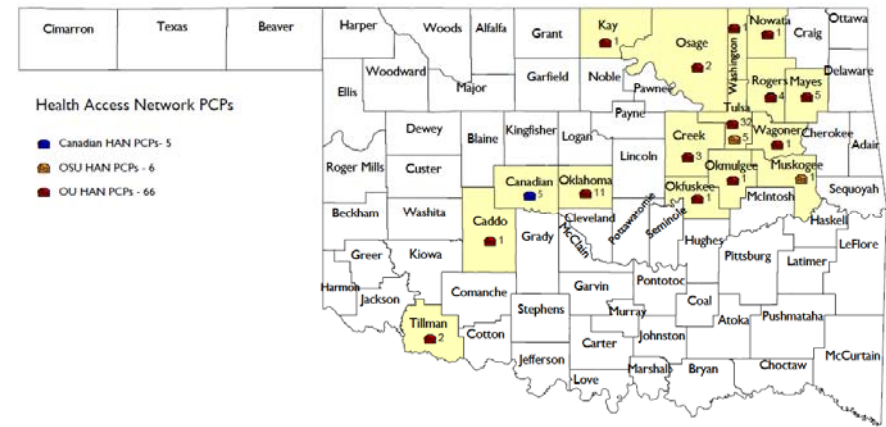
HEALTH ACCESS NETWORKS (HANs)

Health Access Network



10/23/2013

Health Access Network PCPs



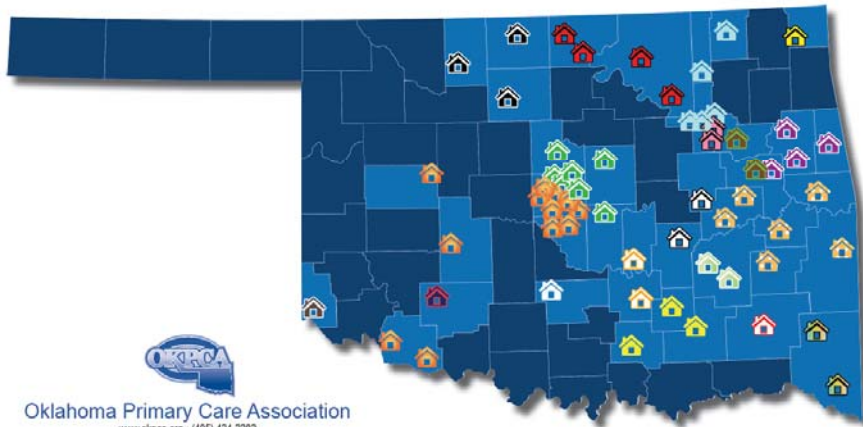
10/23/2013

FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs)

Oklahoma Community Health Centers

Community health centers (CHCs) are non-profit, community directed providers that serve populations with limited access to care. CHCs are located in or *serve high need communities*; are governed by community boards; provide comprehensive *primary health care*; provide services on a *sliding fee scale*; and meet other performance and accountability requirements.

SEE REVERSE FOR DETAILS ON EACH HEALTH CENTER.



Oklahoma Primary Care Association

www.okpca.org • (405) 424-2282
4300 N. Lincoln Blvd., Ste. 203 • Oklahoma City, OK 73105

This publication was made possible by Grant Number 1Y01CE001404 from CE000001-14, a contract awarded by the responsibility of the author and does not necessarily represent the views of OPCA.

Map Details

For location details, including addresses and phone numbers, visit www.okpca.org or call 405-424-2282.

- | | |
|--|---|
| <p> COMMUNITY HEALTH CENTERS, INC.
Oklahoma City • Langston • Carney • Shawnee
Counties: Oklahoma • Logan • Lincoln • Pottawatomie</p> | <p> PUSHMATAHA FAMILY MEDICAL CENTER
Clayton
County: Pushmataha</p> |
| <p> MORTON COMPREHENSIVE HEALTH SERVICES
Tulsa • Nowata • Bartlesville
Counties: Tulsa • Nowata • Washington</p> | <p> GREAT SALT PLAINS HEALTH CENTER
Cherokee • Medford • Enid
Counties: Alfalfa • Grant • Garfield</p> |
| <p> CENTRAL OKLAHOMA FAMILY MEDICAL CENTER
Konawa • Stonewall
Counties: Seminole • Pontotoc</p> | <p> LAWTON COMMUNITY HEALTH CENTER
Lawton
County: Comanche</p> |
| <p> VARIETY CARE
Oklahoma City • Ft. Cobb • Tipton • Del City • Grandfield • Norman • Thomas
Counties: Oklahoma • Caddo • Tillman • Cleveland • Custer</p> | <p> EAST CENTRAL OKLAHOMA FAMILY HEALTH CENTER
Wetumka • Henryetta
Counties: Hughes • Okmulgee</p> |
| <p> KIAMICHI FAMILY MEDICAL CENTER
Dattiest • Idabel
County: McClain</p> | <p> ARKANSAS VERDIGRIS VALLEY HEALTH CENTERS
Porter • Muskogee
Counties: Wagoner • Muskogee</p> |
| <p> NEOHEALTH
Hulbert • Tahlequah • Westville • Muskogee
Counties: Cherokee • Adair • Muskogee</p> | <p> CARING HANDS HEALTHCARE CENTERS
McAlester • Hartshorne
County: Pittsburg</p> |
| <p> FAMILY HEALTH CENTER OF SOUTHERN OKLAHOMA
Tishomingo • Coalgate • Atoka
Counties: Johnston • Coal • Atoka</p> | <p> SOUTH CENTRAL MEDICAL & RESOURCE CENTER
Lindsay
County: Garvin</p> |
| <p> HEALTH AND WELLNESS CENTER
Stigler • Eufaula • Sallisaw • Checotah • Poteau • Wilburton
Counties: Haskell • McIntosh • Sequoyah • LeFlore • Latimer</p> | <p> SHORTGRASS COMMUNITY HEALTH CENTER
Hollis
County: Harmon</p> |
| <p> COMMUNITY HEALTH CONNECTION
Tulsa
County: Tulsa</p> | <p> ROUTE 66 HEALTH CENTER
Afton
County: Ottawa</p> |
| <p> FAIRFAX MEDICAL FACILITIES
Fairfax • Hominy • Newkirk • Ponca City
Counties: Osage • Kay</p> | |

Oklahoma
HealthCare
Authority

STAKEHOLDER QUESTIONS

1. How many ER visits do you have each week/month/quarter/year?
2. When is your ER is busiest (e.g. day and time)? Are there seasonal differences? What are the observed differences between urban and rural facilities?
 - What are the top 5 presenting conditions in your ER? How many have behavioral health co-morbidities or behavioral health issues are the primary concern?
 - What rate of your ER visits arrive by ambulance? By police? By walk-in or self-transport?
 - What percentage of visits do you submit a claim for? What percentage are charity care?
 - At what stage in the process, does a claim get triggered?
 - How do you define a visit?
 - How many of your ER visits result in an inpatient admission?

STAKEHOLDER QUESTIONS CONTINUED

- Does your ER have a diversion program or refer patients with non-emergent conditions someplace other than the ER? If so, how many ER visits have you redirected the past week/month/quarter/year?
- Does your hospital have ownership or co-location or agreement with urgent care clinics/PCP's to re-direct non-emergent ER visits? Is this something you've explored? What challenges are presented with such an arrangement?
- How does critical access hospital designation correspond to ER services and payments?
- How do trauma funds impact the ER services and payments?

CONCLUSION

**Your input is welcome. Please
direct comments and questions to**

Jacob.Booth@okhca.org

or

RSnyder@okoha.com