

2024 Healthcare Leaders Forum

June 23-25, 2024

at

Shangri-La Resort
Monkey Island, Okla.



Agenda

All Forum events will be held at Shangri-La Resort. Attire for all events is casual.

Sunday, June 23

3:00 p.m.
OHA Board Meeting

6:00 p.m.
Reception and Dinner

Monday, June 24

8:00 a.m.
Breakfast

9:00 a.m.
"Dare to Lead™"
Natalie Johnson

10:30 a.m.
Break

10:45 a.m.
Healthcare Career Pipeline
panel
OHA Members

11:45 a.m.
Box Lunches
Golf

6:00 p.m.
Reception & Dinner

Tuesday, June 25

8:00 a.m.
Breakfast

9:00 a.m.
"Becoming a Best Place to
Work"
Dan Bowen

10:00 a.m.
Break

10:15 a.m.
OHA Update/Regional
Networking

11:30 a.m.
Adjourn

The 2024 OHA Healthcare Leaders Forum is bringing Oklahoma hospital leaders together at Shangri-La resort on beautiful Grand Lake. This year the Forum will focus on leadership skills and engagement.

Participants will hear about ways to lead successful teams, build a pipeline for future employees and engage them to become a desired workplace.

Also included in the event will be a recap of the legislative session, updates on OHA initiatives, and an opportunity for networking with other attendees from your region to share ideas and solutions.

*The 2024 Healthcare Leaders Forum is an OHA member-exclusive event.

Education Sessions

Dare to Lead™ *Natalie Johnson*

Based on the research of Brene Brown and led by a facilitator trained directly by Dr. Brown, Dare to Lead™ is a training session focused on brave work, tough conversations and whole hearts. In particular, it focuses on the development of four skillsets of courage, rumbling with vulnerability, living into your values, BRAVING Trust, and learning to rise.

Participants of this program will:

- Learn what it means to "rumble with vulnerability" and understand the vital importance of vulnerability in great leadership.
- Identify core values and explore the difference between professing and practicing values.
- Explore the seven elements of trust and learn a framework for more productively resolving issues related to trust in the workplace.
- Practice a simple but powerful "learning to rise" strategy that immediately shifts mindset and improves performance.

Healthcare Career Pipeline Panel *OHA Members*

Many hospitals are recognizing the importance of establishing a pipeline for health careers by collaborating with local high schools, universities, and vocational technology centers. This collaboration can take a variety of forms, including internships, apprenticeships, and educational programs that prepare students for careers in healthcare. By working together, hospitals and educational institutions can ensure that students receive the training and support they need to be successful. This approach not only benefits the students, but it also helps hospitals to address

the growing demand for healthcare services. By investing in the development of a pipeline for nursing and other roles, hospitals can ensure that they have a steady supply of qualified healthcare professionals to meet the needs of their patients.

Please join a panel of OHA member hospitals who have established and maintained relationships with local academic partners to increase awareness and interest in healthcare careers.

Becoming a Best Place to Work

Dan Bowen

What does it take to become recognized as a “Best Place to Work” by Modern Healthcare? You need leadership that is in tune with what generates satisfaction among employees. You also need a culture that meets employees where they are and can bring them together to move the whole organization forward.

Forefront Healthcare was founded in 2019. Only three short years later, they were recognized as the #1 Best Place to Work by Modern Healthcare in the Supplier category. They were listed at the top of over 150 outstanding employers in the healthcare industry. They achieved this by building into their work environment flexible hours, a family friendly culture and other benefits that assist the well-rounded employee in and outside of work. Now approaching their fifth year in business they are still achieving high rewards for employee satisfaction.

Join us as we learn strategies to increase employee satisfaction and engagement and build upon the perks that lead to further employee retention.

OHA Update/Regional Networking

We will recap the recently ended legislative session and highlight the outcomes affecting hospitals. We will also provide updates on OHA initiatives that are ongoing or upcoming and members will have the opportunity to group together by region to network and share solutions.

Speakers

Natalie Johnson



Natalie Johnson is a consultant and performance coach with over 30 years' experience working with employers globally. She is the Co-founder and Chief Visionary of ViDL (“vital”) Work, a consulting firm that supports organizations so they can function at full capacity. Natalie’s work focuses on increasing energy, creating team connection, and developing courageous leaders. She creates inspiration and extraordinary experiences for her audiences all over the world.

Natalie has a background in human performance, specifically performance psychology, exercise physiology, performance nutrition and human resilience. She is an industry-recognized Health Coach, Performance Coach, Sports Nutritionist, and Performance Trainer. She is a Certified Dare to Lead™ Facilitator and a sought-after keynote speaker and trainer. She has received a variety of awards including Champion of Healthcare, Healthcare Hero, Business Leader Woman Extraordinaire, Health Program Innovation Award, Corporate Wellness Leadership Award and most recently Enterprising Women of the Year Award. Natalie is known for her engaging

and high-energy personality, her approachable style, and for her ability to help people align behaviors with what's most important to them.

Dan Bowen



Dan Bowen is the CEO and Co-Founder of Forefront Healthcare. Forefront Healthcare is a Platinum Underwriter of the Oklahoma Hospital Association. Dan and Ryan Williams cofounded Forefront Healthcare because they realized there was a lack of strategic partners in the market of culinary and environmental support services for hospitals. They wanted to prioritize the needs of clients and focus on offering exceptional customer service, in addition to combining talented people with innovative technology to compete on performance and value. Dan has many years of experience in support services and has seen the needs of hospitals in this industry from all sides.

Target Audience

C-suite and senior executive leaders, physician leaders, and trustees.

Platinum Underwriters



Silver Corporate Education Sponsors

Administrative Consultant Service, LLC - helping clients achieve clinical documentation accuracy for more than 35 years through expert-led consultation and education services.

LifeShare of Oklahoma - a nonprofit organ procurement organization (OPO) dedicated to the recovery of organs and tissue for transplant purposes and committed to caring for the families that are touched by donation.

Stillwater Medical - provides compassionate and quality healthcare services, is committed to excellence, and is responsive to the needs of people in the region they serve.

Vizient - the nation's leading healthcare performance improvement company. Recently, Vizient earned the recognition of being the #3 consulting company in the nation.

Event Sponsors

SUNRx - a leader in the complex 340B Administrative Services arena. SUNRx simplifies program administration for covered entities and works closely with them to manage their 340B program and to help ensure compliance with federal regulations. SUNRx is an OHA Preferred Partner.

OHCA - self-funded Worker's Compensation group providing coverage to hospitals and clinics in Oklahoma.

Hotel Information

Shangri-La Resort

31000 S. Hwy. 25, Monkey Island, OK



Shangri-La Resort is a lakeside getaway and conference center on Oklahoma's premier golf course. The hotel has 120 guest rooms, a large resort pool and children's splash pad area, a luxury spa, a casual-style restaurant, and a bar with a roof-top patio overlooking the lake and conference space.

Shangri-La Golf Club, Resort & Marina, located at the tip of Monkey Island in the center of northeast Oklahoma's beautiful Grand Lake O' the Cherokees, provides the ultimate escape. Golf, boating, luxury lodging, and unmatched concierge service

make it a unique destination, no matter how you define your great escape. The prestigious golf course, including an elite-level clubhouse housing the Golf Shop, the Buffalo Bar, the Summit Restaurant, and a state-of-the-art fitness center, offers guests the ultimate golf escape. The Anchor Activities Park includes a racquet club facility with outdoor tennis courts, pickleball, sand volleyball, fishing pond, and walking paths. The 11,000 square foot indoor facility features Hologate state-of-the-art virtual reality golf simulators, shooting simulators, Arcade games, Pop-a-Shot basketball, billiards and ping-pong tables, shuffleboard, darts, and the most inviting indoor-outdoor bar & lounge on Grand Lake.

Grand Lake boasts over 1,300 miles of scenic shoreline, 45,000 surface acres of water, and wooded, rolling terrain in Oklahoma's "Green Country." The golf course, lodging, Club House facilities, hotel, restaurant, lounge, marina amenities, and the waters of Grand Lake offer unlimited recreational opportunities for family, friends, and fun in an atmosphere of casual elegance and genuine service.

Reservations

Reservations must be made by May 23, 2024, to receive the discounted rate.

Rooms are available for Sunday, June 23 and Monday, June 24. (A few rooms are available on Saturday, June 22 at the group rate if anyone wishes to go early.)

\$179.00 for a King or 2 Queens

To make your reservations, call (918) 257-4204 extension 1, and mention Oklahoma Hospital Association.

Date, Time, and Location

June 23, 2024

- OHA Board meeting begins at 3:00 p.m.
- Dinner begins at 6:00 p.m.

June 24, 2024

- Breakfast begins at 8:00 a.m. and education sessions begin at 9:00 a.m.
- OHA has reserved afternoon tee times for those who would like to play golf.
- Dinner begins at 6:00 p.m.

June 25, 2024

- Breakfast begins at 8:00 a.m. and education sessions begin at 9:00 a.m.

All Forum events will be held at the Shangri-La Resort, 31000 S. Hwy 25, Monkey Island, OK.

**Meeting rooms are often cool, so bring a sweater or jacket.

Tuition

\$250 per person (Includes dinner Sunday and Monday evenings for registrants.)

\$75 per person for golf (Please list the names of golfers on the registration form.)

\$50 per guest of a registrant per dinner (The cost is \$100 for both dinners.)

Online registration is available. Employees of OHA member hospitals may register online with a credit card. Go to www.okoha.com/educationcalender and click on the meeting title.

Dress Code

The dress code for all meetings and activities during the Healthcare Leaders Forum is casual.

Substitutions and Transfers

Registrants unable to attend may send an alternate. Report substitutions to Amanda Bowen (abowen@okoha.com) or Shelly Bush (bush@okoha.com) at (405) 427-9537. Transfers from one OHA educational program to another are not permitted.

Cancellation Policy

The registration fee, less a \$60 service charge is refundable if notice is received before 4:00 p.m. on June 10, 2024. No refunds will be issued for cancellations received after that time. The cancellation/refund policy applies to registrations that indicate payment is being mailed. No refunds will be issued to those who do not comply with this policy and the full registration amount will be due and owed to OHA.

ADA Policy

OHA wishes to ensure that no individual with a disability is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act to attend this program, please contact Amanda Bowen, abowen@okoha.com.

Education Credits

OHA is authorized to award 4 hours of pre-approved ACHE Qualified Education credit (non-ACHE) for this event toward advancement, or recertification in the American College of Healthcare Executives. Participants in this series wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting an application to the American College of Healthcare Executives for advancement or recertification.

Confirmation Notices

If you have not received a confirmation notice 48 hours prior to the program, please call Amanda Bowen at (405) 427-9537 or email abowen@okoha.com to confirm your registration has been received.

**Oklahoma Hospital Association
Healthcare Leaders Forum
June 23-25 2024
Registration Form**

*Please print or type information. You may copy this form for additional registrants.
This is an OHA member-exclusive event.*

Online registration is available. Employees of OHA member hospitals may register online with a credit card. Go to www.okoha.com/educationcalendar and click on the meeting title. Email mia@okoha.com if you need a User ID to register online. Our website is optimized for use with Google Chrome.

Name _____ Title _____

Email _____ Spouse/Guest Name _____

Name _____ Title _____

Email _____ Spouse/Guest Name _____

Name _____ Title _____

Email _____ Spouse/Guest Name _____

Name _____ Title _____

Email _____ Spouse/Guest Name _____

Organization _____

City _____ Phone _____ Email _____

General Registration (fee includes education sessions, materials, and dinners for registrants)

\$250 per person x _____

Dinner count for Registrants **Sunday x _____** **Monday x _____**

Additional fees

All Golfers (June 24 at 12:00p.m.) **\$75 per golfer x _____**

Names _____

Spouses and Guests

Sunday night dinner **\$50 per spouse/guest x _____**

Monday night dinner **\$50 per spouse/guest x _____**

Total amount due \$ _____

Method of Payment

Check in the amount of \$ _____ payable to OHERI is enclosed.

Mail all registrations accompanied by a check to OHERI, Dept. #96-0298, Oklahoma City, OK 73196-0298

Credit Card amount authorized \$ _____

Credit Card # _____ Visa MasterCard Amex Discover

Expiration Date _____ Name on card _____

Cardholder's Billing Address (including zip code) _____

Signature _____

Return your registration form to OHA. Registrations with credit card payment information included may be faxed to Amanda Bowen at (405) 424-4507. If you have any questions, please contact Amanda Bowen or Shelly Bush at (405) 427-9537 or by email at abowen@okoha.com or bush@okoha.com.

**Register now to attend the
2024 Healthcare Leaders Forum**

June 23-25, 2024

at

**Shangri-La Resort
Monkey Island, OK**

