



# April 2024 Webinars

To register online, visit [www.okoha.com/educationcalendar](http://www.okoha.com/educationcalendar).

## Accountability for Health Plans Under the 2024 Medicare Advantage Final Rule

April 3 – 10:00-11:00 a.m.

**Target Audience:** hospital leadership, legal, insurance/administrative specialists

**Speakers:** Catherine “Katie” Cownie, partner, Dorsey & Whitney  
Seamus Taylor, Associate Attorney, Dorsey & Whitney

This session will analyze the 2024 Medicare Advantage and Part D Final Rule. Presenters will outline the key changes that will affect patients and healthcare providers, including utilization management requirements, marketing requirements, the star ratings program, and advancing health equity. In particular, attendees can expect to focus on changes to the prior authorization process, highlighting the new continuity of care requirements and changes made to reduce disruptions for beneficiaries.

Speakers will present attendees with several examples of how the final rule aims to increase accountability for Medicare Advantage plans and give patients and healthcare providers more tools and leverage for ensuring consistent access to care. Participants will be able to analyze the final rule and apply concepts to provide improved access to coverage and care.

### *Learning Objectives*

- Analyze the 2024 Medicare Advantage and Part D Final Rule.
- Assess changes to the prior authorization process.
- Evaluate how the final rule can increase accountability for Medicare Advantage plans.
- Examine key updates that will affect patients and healthcare providers.

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## Nursing Services Conditions of Participation

April 9 – 10:00 a.m.-12:00 p.m.

**Target Audience:** CEO, CMO CNO, compliance, ED, legal, nurses, physicians, quality improvement, risk, safety

**Speaker:** Nancy Ruzicka, federal rules, regulations, and interpretative guidelines consultant

This session will provide an overview of the CMS regulations governing the provision of nursing services throughout hospital organizations. Interpretative guidelines and the most-cited nursing deficiencies also will be discussed.

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### *Learning Objectives*

- Describe essential parts of CMS' medicine-ordering regulations.
  - Describe the minimum nurse staffing requirements.
  - Identify appropriate medicine administration timing.
  - Identify the basic nursing care plans that are needed.
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## **What Can Be Done About Financial Distress in Rural US Healthcare?**

**April 16 – 2:00-3:30 p.m.**

**Target Audience:** C-Suite, healthcare leaders, trustees

**Speakers:** Jeanne Goche, Founder and President/CEO, Solutions in Healthcare Management  
Krystal Mikkilineni, Attorney and Shareholder, Dentons Davis Brown

This session will present rural healthcare financial trends, characteristics in distress situations, and straightforward measures to identify and monitor financial distress. Strategies for communicating with hospital boards about financial distress and internal improvement options for avoiding or getting out of financial distress will be discussed. Potential legal and external financial options will be outlined for cases of economic distress. Attendees of this virtual session will learn ways to monitor, avoid, and get out of financial distress.

### *Learning Objectives*

- Define financial distress and discuss trends in health care.
  - Discuss how to communicate with boards about financial issues.
  - Identify hospital financial distress trends.
  - Outline business and legal strategies to stabilize and avoid financial distress.
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## **Surgical and Anesthesia Service Conditions of Participation**

**April 23 – 10:00 a.m. – 12:00 p.m.**

**Target Audience:** CEO, CMO, CNO, compliance, physicians, safety, surgical services

**Speaker:** Nancy Ruzicka, federal rules, regulations, and interpretative guidelines consultant

This session will provide an overview of the regulatory requirements for the provision of surgical and anesthesia services in hospitals.

### *Learning Objectives*

- Describe basic requirements for surgical and anesthesia services' conditions of participation.
  - Describe problematic compliance areas in surgical services' conditions of participation.
  - Discuss the recent changes to the requirements for history and physical examinations for hospitals.
  - Explain the continuum of anesthesia services.
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## **Retention: More Than a Buzzword**

**April 25 – 9:00 – 10:00 a.m.**

**Target Audience:** CEO, CMO, CNO, compliance, ED, medical records, quality, risk, legal

**Speaker:** Dennis McIntee, consultant and executive coach

The topic of employee retention in a tight labor market has perhaps never been more important than it has been over the past two years. Since the COVID-19 pandemic shook up the global economy with every kind of disruption

it could muster, the long-term impact on the labor market in the United States has seen the largest effect on the shortage of available workers in a variety of fields. When it proves challenging to find the right team members for the job, the focus shifts to the importance of retaining the strong employees you do have. Building a strong team that is productive and happy is a defining achievement for any leader. The webinar will address hiring and retention in the post “quiet quitting” era.

#### *Learning Objectives*

- Discuss the eight motives of people and how to utilize them to develop rapport.
  - Recall the skill of artful communication to increase buy-in.
  - Develop two techniques that will remove the emotional drama that kills engagement.
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### **CMS Hospital Infection Prevention and Control**

**April 30 – 9:00 – 11:00 a.m.**

**Target Audience:** CMO, CNO, compliance, ED, medical records, quality, risk, legal

**Speaker:** Laura Dixon, BS, JD, RN, CPHRM, Risk Management and Safety expert

This webinar will discuss the changes CMS made to the infection control standards as well as the interpretive guidelines. Attendees will learn how hospitals can comply with the regulation, including verifying qualifications of the infection preventionist, having a hospital-wide antibiotic stewardship program, and following nationally recognized infection control standards. The Joint Commission standards on the Antibiotic Stewardship Program will be discussed briefly.

#### *Learning Objectives*

- Recall the standard and new interpretive guidelines for infection prevention and control.
  - Relate key requirements for an infection prevention and control program.
  - Identify the requirements for the infection preventionist and antibiotic stewardship lead.
  - Describe the incorporation of infection prevention and control and antibiotic stewardship into the QAPI program.
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### **Cancellation Policy**

The registration fee, less a \$60 service charge, is refundable if notice is received before 4:00 p.m. five (5) business days prior to the program. No refunds will be issued for cancellations received after 4:00 p.m. five business days prior to the program. The cancellation/refund policy applies to registrations that indicate payment is being mailed prior to the program. No refunds will be issued for those who do not comply with this policy and the full registration amount will be due and owed to OHA.

### **Substitutions and Transfers**

Registrants unable to attend may designate an alternate. Report substitutions to Amanda Bowen at [abowen@okoha.com](mailto:abowen@okoha.com) or Shelly Bush at [bush@okoha.com](mailto:bush@okoha.com) prior to the program. Transfers from one OHA educational program to another are not permitted.

### **Connecting to the Program**

After you register for the program(s), you will receive a confirmation notice from OHA. Login instructions for online programs/webinars will be emailed 1-2 days prior to the program.

**If you have not received a confirmation email 24 hours prior to the program, please email Amanda Bowen at [abowen@okoha.com](mailto:abowen@okoha.com) to confirm your registration has been received.**



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To register online, visit [www.okoha.com/educationcalendar](http://www.okoha.com/educationcalendar).

**Registration fee:** \$200 per webinar for OHA members  
\$400 per webinar for non-members

The registration fee is per hospital location. Multiple connections will be allowed.

### To Register Online:

Visit [www.okoha.com/educationcalendar](http://www.okoha.com/educationcalendar) and select the meeting title.

First-time online registrants may email [mia@okoha.com](mailto:mia@okoha.com) to be assigned a user ID and password.

### For fax or email registrations:

Complete the form below and return to OHA by fax at (405) 424-4507 or email [abowen@okoha.com](mailto:abowen@okoha.com).

Check the box next to the webinar title to register:

- April 3 - Accountability for Health Plans Under the 2024 Medicare Advantage Final Rule (IA0403)
- April 9 - Nursing Services Conditions of Participation (IA0409)
- April 16 - What Can Be Done About Financial Distress in Rural US Healthcare? (IA0416)
- April 23 – Surgical and Anesthesia Service Conditions of Participation (IA0423)
- April 25 – Retention: More Than a Buzzword (G4011)
- April 30 – CMS Hospital Infection Prevention and Control (G4012)

Please register one contact person who will forward access information to other participants.

Name of Contact Person \_\_\_\_\_

Title of Contact Person \_\_\_\_\_

Organization \_\_\_\_\_

Mailing Address \_\_\_\_\_

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