

The logo for the Oklahoma Hospital Association, featuring the letters 'OHA' in a stylized font.

Oklahoma
Hospital
Association

100th

ANNIVERSARY

A Century of Care

OHA CONVENTION
& TRADE SHOW

Nov. 13-15, 2019

Cox Convention Center & Renaissance Hotel, Oklahoma City





President's Message

I am pleased to invite you to join your colleagues from across the state in attending the Oklahoma Hospital Association's 2019 Convention & Trade Show, to be held Nov. 13-15, at the Cox Convention Center in downtown Oklahoma City.

This year's convention is especially significant because we are celebrating our 100th anniversary as an association. Our theme this year, "A Century of Care," highlights this occasion and celebrates the many individuals and organizations that have contributed to the betterment of health care and hospitals in Oklahoma over the past 100 years through their work with the OHA.

Your general registration entitles you to attend as many of the educational sessions as you wish, regardless of your membership in a particular affiliated society, with the exception of the ACHE session on Friday. Our group registration rate is a tremendous educational bargain for your hospital. And please note that member hospital trustees can attend the OHA Convention & Trade Show at no cost!

We will present our awards at various general sessions throughout the convention. On Wednesday night, our 100th Anniversary celebration will culminate with the OHA 100th Anniversary Gala at the National Cowboy and Western Heritage Museum. This will be a very special night and we invite you to join us. Ticket information is available on your registration form. In addition, all convention participants are invited to join our Chairman's Party for some great networking and refreshments on Thursday evening.

You won't find a better value for your educational dollars than the OHA Convention & Trade Show! We are grateful to our many sponsors for helping us to make this possible. See you soon!

Sincerely,

Patti Davis
President

Wednesday, Nov. 13

- 8:30 a.m. - 10:00 a.m. Rural Hospital Session – Freier**
- 9:00 a.m. - 11:15 a.m. Hospital Volunteers of Oklahoma – Booth**
- 10:15 a.m. - 11:15 a.m. General Session – Oklahoma attorneys**
- 11:30 a.m. - 1:15 p.m. Volunteer Lunch**
- 1:30 p.m. - 3:00 p.m. Opening Ceremonies and Keynote – Meacham**
- 3:00 p.m. - 4:00 p.m. OHA Annual Business Meeting**
- 3:00 p.m. - 5:00 p.m. Oklahoma Organization of Nurse Executives – *White*
- 3:00 p.m. - 5:00 p.m. Oklahoma Psychiatric Hospital Association – *NABH Representative*
- 3:00 p.m. - 5:00 p.m. Oklahoma Healthcare Financial Management Association – *Mosley*
- 6:30 p.m. OHA 100th Anniversary Reception and Gala (ticket required)**
Entertainment by “Souled Out”

Thursday, Nov. 14

- 8:00 a.m. - 9:30 a.m. General Session – Kimlat**
- 8:00 a.m. - 11:45 a.m. Oklahoma Association of Medical Staff Services – *Rhoades*
- 9:00 a.m. - 12:00 p.m. Oklahoma Society of Directors of Volunteer Services – *Neal*
- 8:00 a.m. - 12:00 p.m. Oklahoma Association of Healthcare Engineers –
Johnson, Hendrix-Raprich
- 9:00 a.m. - 11:30 a.m. Public Relations & Marketing Society of the OHA – *McGugan, Mann*
- 9:30 a.m. - 10:30 a.m. General Session – Morris**
- 10:30 a.m. - 12:00 p.m. Oklahoma Society for Healthcare Quality & Risk Management –
Wehrle
- 10:30 a.m. - 2:30 p.m. Trade Show and Lunch**
- 11:45 a.m. Oklahoma Association of Medical Staff Services Board Meeting
- 12:00 p.m. Oklahoma Society for Quality & Risk Management Board Meeting
- 1:00 p.m. - 5:00 p.m. Oklahoma Association of Medical Staff Services – *Rhoades*
- 2:45 p.m. - 4:45 p.m. General Session – Berrett**
- 5:00 p.m. - 7:00 p.m. Chairman’s Party**

Friday, Nov. 15

- 7:15 a.m. - 8:15 a.m. Continental Breakfast and Sooner Healthcare Executives – *Johnson*
- 8:30 a.m. - 11:30 a.m. Closing Session – Wainwright**
3 Hours ACHE Face-to-Face Education credit

All events will be held at the Cox Convention Center, except for the 100th Anniversary Gala on Wednesday, Nov. 13. It will be held at the National Cowboy and Western Heritage Museum.



Keynote Speaker

Wednesday, Nov. 13
1:30 p.m.
Opening Ceremonies and Keynote Address
"The Soul of America"

- Jon Meacham, presidential historian and author

Meacham is a renowned presidential historian, contributing writer to The New York Times Book Review, contributing editor at TIME, and Pulitzer Prize-winning author.

His latest book, "The Soul of America: The Battle for Our Better Angels," examines the present moment in American politics and life by looking back at critical times in U.S. history when hope overcame division and fear. A member of the Council on Foreign Relations and the Society of American Historians, Meacham is a distinguished visiting professor at Vanderbilt University. Meacham has written for The New York Times op-ed page, The Washington Post and Vanity Fair. Meacham is also a regular guest on "Morning Joe" and other broadcasts.

The W. Cleveland Rodgers Distinguished Service Award will be presented at this session.

Corporate Sponsors

OHA Circle of Honor Education Sponsors

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Convention Sponsors

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 THIE

Sapphire Level

COPIC
 McAfee & Taft

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Sooner Healthcare Executives

100th Anniversary Sponsors

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 Roger Mills Memorial Hospital, Cheyenne
 Wagoner Community Hospital



Wednesday, Nov. 13

8:30 a.m. – 10:00 a.m.
Rural Hospital Session
“The Story of New Ulm:
A Pursuit of Health
Transformation”

- *Toby Freier*, president, New Ulm
Medical Center, New Ulm, Minn.

New Ulm Medical Center has overcome rural challenges to create a nationally recognized medical center for innovation, value, and population health. This session will discuss key strategies that have led to consistent Top 100 CAH performance, a thriving culture, differentiated access to care, and a destination community where health transformation is occurring. Freier will discuss strategies for rural providers to leverage regional health system resources to improve access and deliver high value rural health care, identify key rural health partnerships and data analytic tools to accelerate pursuit of the triple aim, and recognize key strategies to engage rural communities and create a culture where health is a shared goal by all.

Wednesday, Nov. 13

10:15 a.m. - 11:15 a.m.
General Session
“Legal Potpourri: Pills,
Pot and Other Things
that Smell”

- *Attorneys from Oklahoma law firms*

This session is sponsored by THIE.

Affiliated Society & Group Meeting Agendas

In addition to the general sessions, the following sessions are being offered to all convention registrants by professional organizations affiliated with the OHA. Please indicate on your registration form located in the back of the preview which sessions you plan to attend.

American College of Healthcare Executives - ACHE

Friday, Nov. 15

7:15 a.m.

Continental Breakfast and Sooner Healthcare Executives Meeting and Awards

- *Sara Johnson*

8:30 a.m. - 11:30 a.m. Closing Session

“What is the Current State of Innovation in Health Care and What is to Come”

- *Leslie Wainwright, PhD*

Wainwright is chief funding and innovation officer at Parkland Center for Clinical Innovations, Dallas. Her experience includes academic research, pharma/biotechnology and health care delivery; working with startups and multinational executive teams in creating growth strategies and alternative business models; and evaluating emerging clinical/care delivery technologies. Dr. Wainwright speaks on the future of health care, enabling technologies, disruptive innovation and emerging business models. Prior to joining Parkland, she oversaw RTI International’s Innovation Advisors health practice, guiding the development and adoption of health care innovation. She has held executive roles with Sg2, AVIA and Business Models Inc. Dr. Wainwright earned her doctorate in microbiology at Northwestern University and completed postdoctoral research training at the University of Maryland’s Center for Vaccine Development.

The Oklahoma Hospital Association is authorized to award three hours of ACHE Face-to-Face education credits toward advancement or recertification in the American College of Healthcare Executives for the Friday morning general session.

(There is an additional registration fee to attend this session.)

Directors of Volunteer Services – OSDVS

Thursday, Nov. 14

9:00 a.m. – 10:00 a.m. General Membership Meeting

10:00 a.m. – 12:00 p.m.

“Managing Volunteers”

- *Cathi Neal, PhD*

Neal holds a bachelor’s degree in criminal justice, a master’s in management with an emphasis on change leadership, and a PhD in clinical Christian counseling. In this session, she will discuss mentoring problem volunteers, terminating volunteers, and aging out volunteers.

Engineers – OAHE

Thursday, Nov. 14

8:00 a.m. - 12:00 p.m.

“Low Voltage in Today’s Health Care World”

- *Scott Johnson*, director of health care solutions, York Electric Systems

“Water Mitigation”

- *Maggie Jo Hendrix-Raprich*, commercial account manager, Blackmon Mooring/BMS CAT

Financial Managers – OHFMA

Wednesday, Nov. 13

3:00 p.m. - 5:00 p.m.

“Will We Have the Professionals We Need?”

- *Kurt Mosley*, vice president of strategic alliances, Merritt Hawkins

The U.S. health care system is in an era of transformation in which patient expectations, patient demographics, sites of services, payment models and stakeholders are rapidly changing. Will we have the right number and mix of physicians, advanced practice professionals and other providers we need to accommodate these changes? What types of professionals are most likely to be in the highest demand? What will their roles be in a transformed system? How will they work together, and for whom? These and related questions are addressed in this timely, data-based presentation. Focusing on physicians as leaders of team-based care, the presentation examines changes in health care delivery such as convenient care, value-based payments, consolidation, and system “disruptors” and addresses how and why they will reshape the health care workforce. This presentation is tailored for health care administrators, physicians, physician recruiters and any others who follow health care workforce trends.



Speakers

Thursday, Nov. 14

8:00 a.m.

General Session

“Think Like a Magician”

- *Kostya Kimlat*

Born in Kiev, Ukraine while it was part of the former Soviet Union, Kimlat was three when the nuclear power plant accident at Chernobyl occurred. His parents knew that a better life for the family existed outside of the country. In 1992, his family left Kiev and settled in Orlando, Fla. His dad taught him his first simple card trick when he was in Kiev, but his interest in magic truly flourished in America when he watched “World’s Greatest Magic” – an annual TV special on NBC. Magic is all about perspectives.

In 2010, Kimlat founded See Magic Live, a company that trains, certifies, and books magicians for events around the country. As CEO of See Magic Live, his experience has enabled him the unique perspective to understand the mentality and needs of his clients – business executives who value the customer experience. Kimlat has retained the curiosity and imagination of an artist while embracing the foundations and systems of a business owner. In his presentation, he will share the powerful principles of communication that will transform the way others perceive you and your organization.

Several OHA awards will be presented during this session.



Thursday, Nov. 14

9:30 a.m.

General Session

“True Success: Achievement in Times of Change”

- Tom Morris

Morris has become one of the most active public philosophers in the world due to his unusual ability to bring the greatest wisdom of the past into the challenges of the present. He is the author of 20 published books, has been a highly recognized professor at the University of Notre Dame, and received the Distinguished Young Alumnus Award from the University of North Carolina. He brings a whirlwind of deep insight, positive energy, and good humor on how to have new forms of success in uncertain times. Morris is a trusted source of new wisdom for health care organizations of all sizes.

The WorkHealthy Hospitals and Excellence in Quality awards will be presented at this session.

Affiliated Society & Group Meeting Agendas (cont.) Medical Staff Services – OKAMSS

Thursday, Nov. 14

8:00 a.m. - 11:45 a.m.

“From Investigation to Fair Hearing – It’s Elementary, My Dear Watson”

- Faith Rhoades, MMHC, CPMSM, CPCS, FMSP, director of medical staff services, Huntsville Hospital System

Rhoades is director of medical staff services at Huntsville Hospital, the second largest hospital in Alabama, and the sixth largest publicly owned hospital in the nation. She holds a bachelor’s degree in health care administration and master’s in management of health care from Vanderbilt University. Her more than 35 years of experience in the fields of medical staff management and leadership development include service as president of the Alabama Association of Medical Staff Services, member of the National Association of Medical Staff Services (NAMSS) bylaws, industry and government relations, and membership committees, member-at-large on the NAMSS board and NAMSS instructor.

11:45 a.m. Board Meeting

12:00 p.m. - 1:00 p.m. Lunch in Trade Show

1:00 p.m. - 5:00 p.m.

“The Power of Critical Thinking”

- Faith Rhoades, MMHC, CPMSM, CPCS, FMSP, director of medical staff services, Huntsville Hospital System

Nurse Executives – OONE

Wednesday, Nov. 13

3:00 p.m. - 5:00 p.m.

“Into Possession of Myself”

- Pippa White, One’s Company Productions

This presentation is a fascinating and surprising drama from the diaries, journals, and letters of Florence Nightingale, Clara Barton, and Dorothea Dix. They were much more than angels of mercy. Pippa White calls her productions “part theatre, part storytelling, part history.” Audiences call them unique, captivating, and touching. She has crisscrossed the country many times touring to more than 30 states, performing at universities and colleges, conferences, performing arts centers, museums, libraries, and festivals.

6:30 p.m. 100th Anniversary Gala

Thursday, Nov. 14

8:00 a.m. - 9:30 a.m. General Session - Kimlat

9:30 a.m. - 10:30 a.m. General Session - Morris

10:30 a.m. - 2:30 p.m. Trade Show

2:45 p.m. - 4:30 p.m. General Session - Berrett

Psychiatric Hospitals – OPHA

Wednesday, Nov. 13

12:00 p.m. - 1:00 p.m. Board Meeting

3:00 p.m. - 5:00 p.m.

“National Trends Impacting Psychiatric Care”

- Representative from National Association for Behavioral Health

Public Relations & Marketing – PRMS

Thursday, Nov. 14

9:00 a.m. - 10:15 a.m.

“Smarter Social Media Tactics”

- *Kellen McGugan*, social media manager, Insight Creative Group

Too often social media managers focus on vanity metrics as metrics for success. This session will take participants back to the root of why social media exists: to make genuine connections with people. Using data willingly given by customers, McGugan will discuss simple things hospitals can do to make their social media go further in an ever-crowding space.

10:30 a.m. - 11:30 a.m.

“Moving Regulated Industries Forward with Digital”

- *Rachel Mann*, digital engagement team lead, American Fidelity

Regulated industries in health and finance are commonly playing catch up when it comes to marketing trends and technologies. Now more than ever, it's important to provide seamless, multi-channel customer experiences. In this session, learn how American Fidelity Assurance Company has been moving from “direct to digital” and how to jump start your organization's digital strategy.

Quality and Risk Managers – OSHQRM

Thursday, Nov. 14

8:00 a.m. - 9:30 a.m. General Session – *Kimlat*

9:30 a.m. - 10:30 a.m. General Session – *Morris*

10:30 a.m. - 12:00 p.m.

“Health Care Quality and Risk Root Cause Analysis: A Workshop to Improve the Effectiveness in Reducing Harm to Patients”

- *Brenda Wehrle*, BS, LHRM, CPHRM, senior patient safety and risk consultant, MedPro Group

Wehrle is an industry-recognized patient safety and risk management professional with more than 25 years of experience. Most recently, she served as a national corporate leader in clinical risk management. Her background also includes broad experience in community health care facilities, including acute care, long-term care, ambulatory surgery, behavioral health and physician practices. She has extensive experience conducting site surveys, leading root cause analysis teams, developing innovative loss-prevention programs and providing consultative risk management guidance. Her experience also includes infection control, patient and employee safety, quality, accreditation, and credentialing. She is a TeamSTEPPS® master trainer.

12:00 p.m. Board Meeting

12:30 p.m. Trade Show and Lunch

2:45 p.m. - 4:30 p.m. General Session - *Berrett*



Speakers

Thursday, Nov. 14

2:45 p.m.

General Session

“Patients Come Second:
Leading Change by
Changing How You Lead”

- *Britt Berrett*, PhD, FACHE

Berrett is the former president of Texas Health Presbyterian Hospital Dallas and executive vice president of Texas Health Resources. He is an executive coach with MEDI and has more than 25 years of experience as a hospital president and CEO. His background includes leadership in faith-based, investor-owned and academic/teaching hospitals ranging from small to large. He discusses transformational leadership, organizational change and performance. In 2013, Dr. Berrett co-authored a New York Times Best Selling book on leadership in health care, “Patients Come Second – Leading Change by Changing How You Lead.” Currently, he is the program director and clinical faculty of health care management at the University of Texas at Dallas in the Jindal School of Management.

*The Spirit of Legacy Awards
will be given at this session.*



Friday, Nov. 15

8:30 a.m. - 11:30 a.m.

Closing Session

“What is the Current State of Innovation in Health Care and What is to Come”

- *Leslie Wainwright, PhD*

Wainwright is chief funding and innovation officer at Parkland Center for Clinical Innovations in Dallas. Her experience includes academic research, pharma/biotechnology and health care delivery; working with startups and multinational executive teams in creating growth strategies and alternative business models; and evaluating emerging clinical/care delivery technologies. Dr. Wainwright speaks on the future of health care, enabling technologies, disruptive innovation and emerging business models. Prior to joining Parkland, she oversaw RTI International's Innovation Advisors health practice, guiding the development and adoption of health care innovation. She has held executive roles with Sg2, AVIA and Business Models, Inc. Dr. Wainwright earned her doctorate in microbiology at Northwestern University and completed postdoctoral research training at the University of Maryland's Center for Vaccine Development.

*The OHA's sponsorship of the program allows us to offer you this seminar for the reduced registration fee of \$195. The OHA is authorized to provide three hours ACHE Face-to-Face Education credit for this program.

There is an additional charge to attend this session. Use Section B on the registration form to register for this event. You must be registered for the convention to attend this session.

**Partially sponsored by
Sooner Healthcare Executives**

Hospital Volunteers of Oklahoma

Wednesday, Nov. 13

8:00 a.m. - 9:00 a.m. Registration

9:00 a.m. - 11:15 a.m.

“What's the Value of Your Attitude?”

- *Matt Booth*

This presentation discusses the answer to the question, “What's the Value of Your Attitude?”

There is an old saying that “attitude is everything.” Is that true? Booth believes attitude is the START of everything! Attitude determines your thoughts and ultimately your actions. In this program, you will find out that being positive as often as possible helps you be more successful at what you do. At the end of this program, you will leave with practical take-a-ways and the motivation to implement them in your life.



11:30 a.m. - 1:15 p.m. Volunteer Luncheon

1:30 p.m. - 3:00 p.m.

Opening Ceremonies and Keynote Address

“The Soul of America”

- *Jon Meacham, presidential historian and author*

Meacham is a renowned presidential historian, contributing writer to The New York Times Book Review, contributing editor at TIME, and Pulitzer Prize-winning author.

His latest book, “The Soul of America: The Battle for Our Better Angels,” examines the present moment in American politics and life by looking back at critical times in U.S. history when hope overcame division and fear. A member of the Council on Foreign Relations and the Society of American Historians, Meacham is a distinguished visiting professor at Vanderbilt University. Meacham has written for The New York Times op-ed page, The Washington Post and Vanity Fair. Meacham is also a regular guest on “Morning Joe” and other broadcasts.



100th Anniversary Gala

(additional ticket required)

Wednesday, Nov. 13

6:30 p.m.

Entertainment by Souled Out.

Drinks, Dinner and Dancing.

National Cowboy and Western Heritage Museum

The final 100th Anniversary celebration for the year will be an evening at the National Cowboy and Western Heritage Museum at 6:30 p.m. on Wednesday, Nov. 13, during the OHA Annual Convention. This will be an evening event for all member hospital employees, convention attendees and guests that includes a reception and dinner. Join us for a fun and special evening to celebrate "A Century of Care." Entertainment will be provided by Souled Out.

Cocktail attire is appropriate for this event.
See registration form for details.



Souled Out is a fabulous dance and show band that performs a wide variety of music. Souled Out's repertoire includes classic party/dance hits from the glory days of Motown through today. They perform favorites from the "Big Band Era" as well as light jazz. During their time together the band has opened or performed with Aretha Franklin, The Four Tops, The Drifters, Wayne Newton and many more.

100th Anniversary Gala

Chairman's Party

The Chairman's Party

Thursday, Nov. 14
5:00 p.m. – 7:00 p.m.

All convention attendees and exhibitors are invited to The Chairman's Party on Thursday evening following the afternoon session. Join your friends and colleagues for some great food and drink, along with a little music. Come relax and have some fun. Heavy hors-d'oeuvres will be served.

There is no charge to attend this event.



Trade Show Information

More than 150 exhibit booths featuring the products and services of local and national companies will be located in the Cox Convention Center, Exhibit Halls 1 & 2. There will be four hours of exhibit time from 10:30 a.m. - 2:30 p.m. on Thursday, Nov. 14.

Thursday at noon, the 2019 exhibitors will sponsor a complimentary lunch for those attending the Trade Show.

Cash and prizes totaling more than \$1,000 will also be awarded to Trade Show attendees. You must be present to win!

Why You Should Attend the Trade Show

It is always a challenge to stay up to date on the latest in health care products, services and technology. Don't miss the opportunity to see many of the latest innovations in health care, all under one roof! With every booth devoted solely to health care, you will see a vast array of vendors during the OHA Trade Show...and you'll have an opportunity to win cash and other nice prizes just by being on the trade show floor! The OHA Preferred Partner Network companies will be highlighted on a special aisle near the entry into the Trade Show.

The Trade Show also offers time to network with colleagues, see product demonstrations, discover new technologies, products and services, and eat lunch, compliments of the 2019 Trade Show vendors. A preliminary list of this year's vendors is included for your review.

Registration and Set up Hours:

1:00 p.m. - 4:00 p.m., Wednesday, Nov. 13

7:30 a.m. - 9:30 a.m., Thursday, Nov. 14

Place:

Cox Convention Center, Street Level

Registration area on west side of building and Exhibit Halls 1 & 2

Prospective Vendors

Trade Show booths are still available for the Oklahoma Hospital Association's largest educational event of the year! The OHA Annual Convention & Trade Show draws attendees from health care organizations across the state of Oklahoma. Exhibit hours offer time for valuable contact with current and prospective customers.

Other Features Include:

- An exhibitors' service desk that is maintained on the trade show floor;
- All trade show aisles are carpeted;
- Association staff are available to assist vendors throughout the show;
- Complimentary lunch in the trade show area for attendees;
- Drawing for cash prize just for exhibitors;
- Promotion in the OHA Convention mobile app.

The OHA Annual Convention & Trade Show offers a low exhibit fee, easy access, statewide promotion and a choice of setup times. Booth space is assigned on a first-come, first-served basis. For more information about booth prices and locations, contact *Mary Winters* or *Shelly Bush*, (405) 427-9537, winters@okoha.com or bush@okoha.com.

Trade Show

Education Credits

The Oklahoma Hospital Association is authorized to award three hours of ACHE Face-to-Face education credit toward advancement or recertification in the American College of Healthcare Executives for the Friday morning closing session. Sign-in sheets will be provided and certificates will be prepared for those who register, sign in and attend this session. To register for this session, use the convention registration form. (There is an additional cost to attend. Please go to Section B of the registration form to sign up for this program.)

Six hours of pre-approved ACHE Qualified Education credits will be awarded toward advancement or recertification in the American College of Healthcare Executives for the remaining sessions of the Convention. Participants wishing to have the ACHE Qualified Education hours applied toward credit should list their attendance when applying for advancement or recertification in ACHE.



2019 Trade Show Exhibitors

2 Way Supply/Motorola Solutions
360 Degree Medicine
Administrative Consultant Service
Adult Congenital Heart Association
APCO Sign Systems
Apex Medical Gas Systems
Audio Acoustics
Bernhard
BKD, LLP
Blackmon Mooring/BMSCAT
BridgePoint Electric
Clinical Pathology Laboratories
COPIC
Dewberry Architects Inc.
Eide Bailly, LLC
Emergency Staffing Solutions
ES2
Evident
Firetrol Protection Systems
Goldsby Construction, LLC
Health Facilities Group
HFMA Oklahoma Chapter
Impact Healthcare Solutions
INNERFACE Architectural Signage
Jackson Physician Search
JHBR Architecture
Leviton Manufacturing
LifeShare of Oklahoma
MAC Systems, Inc.
MedPro Group
Merritt Hawkins
Midwest Health Care, Inc.
Miller EMS, LLC
Modular Services Company
Nabholz Corporation
OFMQ
Oklahoma Healthcare Association
Oklahoma LED
OU Medicine
Premier Shockwave
Professional Engineering Consultants
REES
Robins & Morton
Script Care, Ltd.
Sound Physicians
Superior Linen Service, Inc.
TeamHealth
TeleComp
The Medicus Firm
THIE
TruBridge
Valley Hope
Wilco Data

(As of 8/22/19)



Exhibitors

General and Registration Information

CONVENTION HOTEL

Renaissance Oklahoma City Convention Center Hotel

10 North Broadway
Oklahoma City, OK 73102
Phone: (405) 228-8000 or (800) 468-3571
Fax: (405) 228-8080

Renaissance Rates

King	\$155
Double	\$155
Club King	\$175

A block of rooms has been reserved at the Renaissance Oklahoma City Convention Center Hotel. The Renaissance is attached to the Cox Convention Center by a second level sky bridge. To make your reservations, visit the OHA website at www.okoha.com/convention and click the link. You may also call the number above. Be sure to mention the Oklahoma Hospital Association 2019 Convention to receive the room rate.

Rooms are being held until Sunday, Oct. 13. Reservation requests received after the cut-off date will be confirmed on an availability basis. Convention attendees are responsible for making their own hotel reservations.

Renaissance Oklahoma City Convention Center Hotel – This downtown Oklahoma City hotel is just steps, or a quick streetcar ride, from the Bricktown Entertainment District. You may also enjoy the spa, indoor pool and fitness center, or sip on Starbucks coffee in Caffaina's Marketplace.

The hotel offers 258 rooms and 53 suites that are expressive, yet functional; styled with touches of warm, vibrant colors. The hotel hosts a smoke-free environment in guest rooms as well as all public areas.

Each guest room is equipped with FREE high-speed internet. The lobby, meeting rooms and public areas also offer complimentary wireless internet access.

All guest rooms feature the right amenities to accommodate business and leisure guests. Treat yourself to a full menu of spa services available for your embellishment and delight. Beautiful, over-sized rooms and suites include custom duvets, clouds of pillows and luxury linens. Fine dining is available in the hotel, or you can take a quick Oklahoma City streetcar ride to the Bricktown area or Midtown.



PARKING

Those convention attendees who are staying at the Renaissance Hotel may use the hotel's valet parking service for \$27 for overnight or \$15 for day parking.

Additional parking is available for convention attendees in the Santa Fe Parking Garage, located at Main and E. K. Gaylord, for \$12 per day. Entry to the convention center from the Santa Fe Parking Garage is available from a second level sky bridge to the Renaissance Hotel and continues to the Convention Center.

Although the Cox Convention Center does not own or manage any parking, there are some spaces located below the convention center. Entrance to this garage is located at the west side of the Cox Center, on Robinson Street. Other parking is also available in the Century Center Garage, located to the north of the Cox Center on Sheridan Avenue. The cost to park in either of these lots is \$12 per day. **As always, parking in the downtown area is a challenge.**

DRESS

During the 2019 OHA Convention & Trade Show, business casual is appropriate dress for all events except the 100th Anniversary Gala, which is cocktail attire.

HOW TO REGISTER

Online Registration is available to employees of OHA member hospitals for the OHA Annual Convention & Trade Show if you are registering up to 10 individuals with a credit card. Visit www.okoha.com/educationcalendar, go to November and click on the meeting, 2019 Convention, on Nov. 13. When registering, please click each day of the convention to register for individual sessions. Email mia@okoha.com if you need a User ID to register online. The website is optimized for use with Google Chrome. If you are registering more than 10, see below.

Complete both sides of the registration form. Please select the sessions you plan to attend to allow OHA to provide adequate meeting space for each event.

- With the exceptions of a spouse or a guest, each person registering should use a separate registration form. If additional forms are needed, feel free to make copies.
- PLEASE NOTE: OHA is offering COMPLIMENTARY Convention registration for Trustees from OHA member hospitals.
- Return the completed form(s) with a check payable to:
OHERI (Oklahoma Hospital Education Research Institute)
PO Box #96 - 0298
Oklahoma City, OK 73196-0298
- Return the completed form(s) with credit card information (American Express, Discover, VISA or MasterCard) to:
OHERI (Oklahoma Hospital Education Research Institute)
4000 Lincoln Boulevard
Oklahoma City, OK 73105
- Credit card registrations may be faxed to (405) 424-4507. The member hospital group registration allows a single member hospital (not an entire system) to register a group of employees for discounted registration fees. It does not apply to volunteers or trustees. Each employee must complete his/her own Advance Registration Form.

Complimentary OHA Member Hospital Trustee Registration

Please complete a separate form for each hospital trustee who is registering for the Convention. Complete both the front and back of the form so we will have correct attendee numbers for each session. Remember there is NO COST for trustees from member hospitals to attend the 2019 Convention & Trade Show. (This does not include the volunteer luncheon, 100th Anniversary Gala or ACHE program.)

OHA Member Hospital Registration

10 registrants	\$2,350
11-20 registrants	\$2,350 +\$100 per person over 10
Over 20 registrants	\$3,350+\$75 per person over 19

Each employee must complete his/her own Advance Registration Form.

Registration

HOW TO REGISTER (cont.)

To qualify for this fee, all registration forms to which the discounted fee applies must be received by OHA at the same time with payment included. Please number the forms being sent together in the place indicated on the registration form. Group registrations must be postmarked on or before Tuesday, Oct. 29, 2019.

- OHA will not refund registration fees received separately. OHA will bill any registration fees for forms received separately at the individual general registration rate.
- The early discounted rate of \$235 or \$60 will apply to registrations postmarked or received on or before Tuesday, Oct. 29, 2019. After Oct. 29, the regular rate of \$260 or \$85 will be charged. OHA member hospital group registrations must be postmarked on or before Oct. 29.
- Each person must register separately to attend the Friday morning ACHE Face-to-Face education session. For those wanting credit, the cost is \$195; for those who do not need credit, the cost is \$100. Use Section B on the registration form to register for this event.
- Representatives from non-exhibiting companies will not be permitted access to the Annual Convention & Trade Show.
- **If you are not able to register in advance for the convention, please be prepared to pay when you register or purchase tickets on site.**
- The spouse or guest registration fee does not apply to employees of the hospital.
- The member volunteer fee of \$60 applies only to hospital volunteers. Paid hospital employees (directors of volunteers) must pay the general registration fee or be included in a hospital group registration fee.
- Payment can be made using cash, American Express, VISA, MasterCard, Discover, personal checks and company checks. **OHA will not bill for on-site registrations.**





Registration

REQUESTS FOR REFUNDS

Refund requests must be received in writing before 4 p.m., Oct. 29, 2019; however, a \$100 per person service fee will be charged. NO REFUNDS WILL BE MADE AFTER OCT. 29, 2019. THERE WILL BE NO EXCEPTIONS.

HANDOUT MATERIALS

Handout materials for sessions will be available for printing on the OHA website at www.okoha.com beginning two weeks prior to the start of the convention as well as on the convention mobile app. Please print the handouts for the sessions you plan to attend prior to the convention. Printed handouts will not be available.

NAME BADGES & TICKETS

Name badges and tickets must be picked up at the OHA Convention & Trade Show registration desk, located on the street level of the Cox Convention Center in the registration area on the west side. Materials will not be mailed in advance.

100th Anniversary Gala tickets that are not picked up at registration will be available at the National Cowboy and Western Heritage Museum prior to the start of the event.

REGISTRATION DESK HOURS

Participant Registration:

7:30 a.m. - 4:00 p.m., Wednesday, Nov. 13

7:30 a.m. - 3:30 p.m., Thursday, Nov. 14

7:00 a.m. - 9:00 a.m., Friday, Nov. 15

On Wednesday and Thursday, the OHA registration desk will be located on the street level of the Cox Convention Center in the registration area on the west side. On Friday those attending the ACHE session will register on the second level of the Cox Center outside of the ACHE meeting room.

See the Trade Show section of this program preview for information pertaining to vendor registration.

2019 Council on Education

- Douglas Weaver**, FACHE, chair, CEO, Hillcrest Hospital Pryor
Kandice Allen, RN, CEO, Share Medical Center, Alva
Lori Boyd, COO, The Children's Center Rehabilitation Hospital, Bethany
Jordan Cash, FACHE, president, INTEGRIS Southwest Medical Center, Oklahoma City
Brian Denton, administrator, Mercy Hospital Kingfisher
Bennett Geister, CEO, Hillcrest Hospital South, Tulsa
Lisa Hart, CPA, CEO, Elkview General Hospital, Hobart
Jeremy A. Jones, administrator, Arbuckle Memorial Hospital, Sulphur
Finny Mathew, president, INTEGRIS Bass Baptist Health Center, Enid
Shari L. Murphree, MBA, CEO, Willow Crest Hospital, Miami
Kim Stout, RN, COO/CNO, McAlester Regional Health Center
Jayne Thomas, CNO, Southwestern Medical Center, Lawton
Travis Villani, CEO, Physicians Hospital in Anadarko
Daryle Voss, FACHE, president & CEO, Mercy Hospital Ardmore
Denise Webber, FACHE, president & CEO, Stillwater Medical Center
Avilla Williams, RNC, MS, president, INTEGRIS Health Edmond
Mary Winters, VP/education & support services, Oklahoma Hospital Association

100th Anniversary Committee

- Douglas Weaver**, FACHE, chair, CEO, Hillcrest Hospital Pryor
Jay R. Johnson, FACHE, president & CEO, Duncan Regional Hospital
Jimmy Leopard, FACHE, CEO, Wagoner Community Hospital
Corey Lively, CEO, Great Plains Regional Medical Center, Elk City
Kevin Gross, FACHE, president & CEO, Hillcrest HealthCare System, Tulsa

OHA would like to thank Crowe & Dunlevy, a professional Corporation, for their contribution to help cover the cost of the 2019 OHA Convention & Trade Show Preview.

OHA would like to thank COPIC, McAfee & Taft and Qualivis for their contribution to help cover the cost of continental breakfasts for the 2019 OHA Convention.

Online Registration

Prefer the Ease of Online Registration?
Getting near the registration deadline?
Still want to make the Early Bird Registration?
Save time, save a stamp—register online.
Go to www.okoha.com to register online using
your Visa, MasterCard, Discover or AMEX.

OHA Annual Convention Advance Registration Form

NOTE: The early discounted registration fee of \$235 applies to all registrations postmarked on or before Oct. 29, 2019. For registrations postmarked after Oct. 29, the general registration fee of \$260 will apply. See general and registration information on page 15 for information about member hospital group registrations.

NOTE: When using one of the hospital group rates, all registration forms must be received by OHA at the same time and must be postmarked on or before Oct. 29, 2019.

Please print or type all information. This information will be used to prepare your convention name badge. **USE ONE FORM FOR EACH REGISTRANT.** Copies may be made.

Name _____
 First name for badge _____
 Title _____ ACHE Status _____
 Hospital/Organization _____
 Mailing Address _____
 City _____ State _____ Zip _____
 Email _____
 Business Phone (_____) _____
 Spouse or Guest Attending _____

Please Circle One:

Exhibitor Administration	President/CEO COO	Vice President CFO	Administrator CNO/DON
CAO	CQO	CMO	CIO
Nursing Coordinator	Director Supervisor	Manager Specialist	Volunteer
Hosp. Employee	Trustee	Guest	
Other _____			

A. Required Registration for all Attendees

(Please select one or more)

Individual Registration

\$235 Early Bird Member Registration (Prior to Oct. 29, 2019) \$ _____
 \$260 OHA Member Registration (After Oct. 29, 2019) \$ _____
 \$50 Spouse/Guest Registration (Does not apply to paid hospital employees) \$ _____
 \$600 Non-member Registration (Employee of Non-Member Hospital) \$ _____
 Complimentary Trustee Registration (Applies to OHA member hospital trustees) \$ FREE

Member Hospital Group Registration

___ of ___ forms included (See details on page 15)
 OHA Member Hospital Registration – 10 registrants - \$2,350 \$ _____
 OHA Member Hospital Registration – 11-19 registrants \$2,350+\$100 per person over 10 \$ _____
 OHA Member Hospital Registration – over 19 registrants \$3,350+\$75 per person over 20 \$ _____

Volunteer Registration

(Does not apply to paid hospital employees)

\$60 Early Bird Member Volunteer (includes lunch) (Prior to Oct. 29, 2019) \$ _____
 \$85 Member Volunteer (includes lunch) (After Oct. 29, 2019) \$ _____
 \$125 Non-member Volunteer \$ _____

Total of Section A

\$ _____

B. Optional Registration for Special Events

Wednesday, Nov. 13

\$35 - Volunteer Luncheon \$ _____
 \$25 - 100th Anniversary Gala (Applies to Employees of OHA Member Hospitals) \$ _____
 \$50 - 100th Anniversary Gala (Others) \$ _____

Friday, Nov. 15

\$195 ACHE - (3 hr. ACHE Face-to-Face Education Credit) \$ _____
 \$100 ACHE - (No Credit) \$ _____

Total of Section B

\$ _____

Amount Enclosed

\$ _____
(add totals from Sections A & B)

Indicate Method of Payment:

___ Check Enclosed (to OHERI)
Make check payable to: OHERI
Return to: OHERI
 Dept. #96-0298
 Oklahoma City, OK 73196-0298

___ Amex ___ VISA ___ MasterCard ___ DISCOVER

Account Number _____

Exp. Date _____

Name as it appears on card _____

Signature _____

Registrations paid by credit card should be mailed to:
 Oklahoma Hospital Education and Research Institute
 4000 Lincoln Boulevard
 Oklahoma City, OK 73105

Credit card registrations may also be faxed to (405) 424-4507, or e-mailed to bush@okoha.com. You may also register online by visiting the OHA website at www.okoha.com.

Refund Policy: Requests for refunds must be **received in writing** before 4 p.m. on Oct. 29, 2019; however, a \$100 service fee will be charged. **No refunds will be issued after Oct. 29, 2019.**

Please complete and return BOTH sides of registration form.
(over)

OHA Annual Convention

Advance Registration Form - Session Checklist

Name _____

Select Your Sessions

Customize your convention experience by indicating on the checklist below the sessions you plan to attend. This will also help OHA provide adequate meeting space for each event. **After you have selected the sessions you wish to attend, complete Sections A and B on the back of this form.**

Wednesday, Nov. 13, 2019

- 8:30-10:00 Rural Hospital Session – “The Story of New Ulm: A Pursuit of Health Transformation” (*Freier*)
- 9:00-11:15 “What’s the Value of Your Attitude” sponsored by Hospital Volunteers of Oklahoma (*Booth*)
- 10:15-11:15 General Session – “Legal Potpourri: Pills, Pot and Other Things”
- 1:30-3:00 Opening Ceremonies and Keynote – “The Soul of America” (*Meacham*)
- 3:00-4:00 OHA Annual Business meeting
- 3:00-5:00 “Into Possession of Myself” sponsored by Oklahoma Organization of Nurse Executives (*White*)
- 3:00-5:00 “Will We Have the Professionals We Need?” sponsored by Oklahoma Healthcare Financial Management Association (*Mosley*)
- 3:00-5:00 “National Trends Impacting Psychiatric Care” sponsored by the Oklahoma Psychiatric Hospital Association
- 6:30-9:30 OHA 100th Anniversary Gala (Ticket required - see Section B on reverse side of form)**

Thursday, Nov. 14, 2019

- 8:00-9:30 General Session – “Think Like a Magician” (*Kimlat*)
- 9:00-12:00 “Managing Volunteers” sponsored by the Oklahoma Society of Directors of Volunteer Services (*Neal*)
- 8:00-11:45 “From Investigation to Fair Hearing – It’s Elementary, My Dear Watson” sponsored by the Oklahoma Association of Medical Staff Services (*Rhoades*)
- 8:00-12:00 “Low Voltage in Today’s Health Care World” and “Water Mitigation” sponsored by the Oklahoma Association of Healthcare Engineers (*Johnson, Hendrix-Raprich*)

- 9:30-10:30 General Session – “True Success: Achievement in Times of Change” (*Morris*)
- 9:00-11:30 “Smarter Social Media Tactics” and “Moving Regulated Industries Forward with Digital” sponsored by the Public Relations & Marketing Society (*McGugan, Mann*)
- 10:30-12:00 “Health Care Quality and Risk Root Cause Analysis: A Workshop to Improve the Effectiveness in Reducing Harm to Patients” sponsored by Oklahoma Society for Healthcare Quality & Risk Management (*Wehrle*)
- 10:30-2:30 Trade Show with complimentary lunch
- 1:00-5:00 “The Power of Critical Thinking” Sponsored by Oklahoma Association of Medical Staff Services (*Rhoades*)
- 2:45-4:30 General Session – “Patients Come Second: Leading Change by Changing How You Lead” (*Berrett*)

Friday, Nov. 15, 2019

- 7:15-8:15 Continental Breakfast and Sooner Healthcare Executives meeting (*Johnson*)

To register for the following events, go to Section B on the reverse side of this registration form.

Wednesday, Nov. 13	Volunteer Luncheon
Wednesday, Nov. 13	100th Anniversary Gala (Cocktail Attire)
Friday, Nov. 15	Closing Session – “Leading Strategic Change” (<i>Wainwright</i>)
	ACHE – 3 hours face-to-face credit

Please complete and return BOTH sides of registration form.
(over)





OHA Annual Convention & Trade Show
Cox Convention Center & Renaissance Hotel
Oklahoma City – Nov. 13 –15, 2019

4000 Lincoln Blvd. • Oklahoma City, OK 73105
(405) 427-9537 • Fax: (405) 424-4507
E-mail: oha@okoha.com
www.okoha.com

